



STATE LIFE
INSURANCE CORPORATION OF PAKISTAN

Tender Notice No.29/2019.

CLOUD BASED MOBILE CRM WITH BACK-OFFICE SERVICES
FOR
STATE LIFE INSURANCE CORPORATION OF PAKISTAN

State Life Insurance Corporation of Pakistan (SLIC) invites sealed tenders from firms dealing in providing Cloud based Customer Relationship Management System (CRM) as service. A Cloud-based Mobile CRM should enable State Life with a collaborative approach to enhance stakeholder experience through personalized services management. The proposed solution will provide sustainable and long-term tool to meet better services delivery management requirements of the corporation.

Title of Work	Tender Cost (Rs.)	Earnest Money (Fixed)	Tender Opening Date	Period Contract
Tender for Cloud based Customer Relationship Management System (CRM) with Back-office Services	Rs.1,000/	Rs.1.0 Million	24-10-2019	One Year (Extendable)

- Tender Document providing details along with detailed terms & conditions for bidding can be obtained on submission of Rs.1,000/= bank DD/PO in favour of State Life Insurance Corporation of Pakistan from following address during working days i.e Monday to Friday (from 09:00 a.m to 05:30 p.m).
- Bids may be submitted in SEALED ENVELOPS (as per instructions given in detailed Tender Document) at the address given below latest by **October 24th, 2019 by 1500 Hrs.** Technical Bids submitted, will be opened on the same day at **1530 Hrs.**
- State Life Insurance Corporation of Pakistan reserves the right to accept/ reject all the proposals, of the respondents in accordance with PPRA rules.

Address for Tender Documents Collection & Bid submission:

(Qaiser Siddiqui)
Departmental Head (GS)
State Life Insurance Corporation of Pakistan
Principal Office, General Services Department,
2nd floor, SLB-09, Dr. Ziauddin Ahmed Road,
Karachi. (Pakistan)
Tel: 021-99204521